NAHC HHFMA Benchmark of the Month

Home Health: Average Time to Adjudication Clean Claims RAP Resubmission Rates

Robbin Boyatt, MPH, VP of RCM at Corridor

John Heckman, MHA, Sr. Director Client Relations at Corridor

Home Health Revenue Cycle Benchmark data

- Average Time to Adjudication:
 - Claims Submission (last date of service to receipt by payor)
 - Rejected Claims
 - Denied Claims
 - RTP Claims
 - Payment Posting
- The Importance of Monitoring the Percent of Clean Claims
- Rap Resubmission Rates Policy

Average Time to Adjudication

Home Health Metric	Metric**
Medicare-Paid Claims/Adjudicated Claims	12.09 days
Non-Medicare Paid Claims/Adjudicated Claims	20 days

Clean Claims

Medicare-Claims paid without rejection, denial or RTP/adjudicated claims	95.61%
Non-Medicare-Claims paid without clearinghouse or payor rejections or	
denials/submitted claims (paid claims include partial pay/line item denials)	99.3%

Rap Resubmission Rates

Rap Resubmission Rates - Policy	2X	

3 **Data Source: Corridor Clearinghouse data