

**HOMECARE & HOSPICE**  
National Association for Home Care & Hospice

## HHFMA Benchmark of the Month

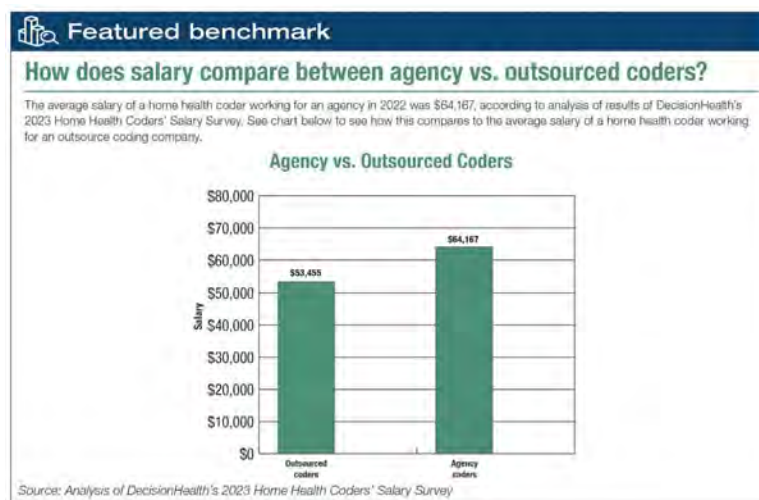
### Outsourced Coding

May 15<sup>th</sup>, 2024

Nanette Minton, RN, HCS-D, HCS-H, HCS-O  
Senior Clinical Coding Manager – MAC Legacy

1

# Outsourced Coding



2

## Outsourced Coding - Advantages

- Enhanced Financial Efficiency through Outsourcing
  - Increased Claim Accuracy
  - Reduction of Staffing Cost
  - Assurance of Regulatory Compliance

## Outsourced Coding - Considerations

- What needs to be coded?
  - Consider non PDGM insurance payors
- Are other services needed?
  - OASIS Review, QA Services
- Alignment of your processes with those of the outsourced company is crucial for success.
  - Minimum quality standard >95% accuracy
  - Frequency of internal audits
  - Use of certified staff
  - Contract requirements

# QUESTIONS?

© 2024 National Association for Home Care & Hospice

5

5

## Contact Information

**Nanette Minton**  
Senior Clinical Coding Manager  
MAC Legacy  
[nanette.minton@mac-legacy.com](mailto:nanette.minton@mac-legacy.com)

© 2024 National Association for Home Care & Hospice

6

6